

# FROM THE CHAIRMAN

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September 11, 2012

Dear Fellow Pilot,

It is hard to believe that fateful day, indelibly burned into our memories, occurred eleven years ago today. For those of you flying the line that day, I am sure it seems like just yesterday. One day that influenced the lives of so many. The personal tragedy was unimaginable, and the impact on our society, our culture, our way of life, changed in an instant.

This solemn day in our great nation's history is worthy of a moment of reflection by all Delta pilots for the lives lost, the children and families forever affected, and for the heroic efforts of the cockpit crews, cabin crews and passengers of United Flight 93, United Flight 175, American Flight 11, and American Flight 77.

As professional pilots, our lives also were forever changed by the events following 9/11. While segments of our industry have recovered, some are still experiencing the devastating aftermath of the economic calamity that followed the attacks.

Today should be a constant reminder of the need for continued vigilance when it comes to the safety and security of our operations. At Delta, we are fortunate to have a corporate culture where the safety of our passengers and crews is the first priority. At ALPA, we have an unrivaled team of dedicated and experienced volunteers both at the Delta MEC and at ALPA International in the areas of aviation safety and security, all working on behalf of the Delta pilots.

As you take some time to reflect on the horrific attack on our nation eleven years ago, please also take some time to consider how you can assist in making our operation more safe and secure, and how we can go the extra mile to ensure a safe, secure, enjoyable experience for our passengers and fellow crew members.

Things can change in an instant and that fateful day will forever be a reminder to us. As Delta pilots, let us all reaffirm our commitment to stand together and to stay vigilant and actively engaged in every effort to secure our skies, and do all we can to ensure it will never happen again.

We will never forget!

Respectfully,

A handwritten signature in black ink, reading 'Tim O'Malley'. The signature is written in a cursive, flowing style with a large, prominent 'T' and 'M'.

Tim O'Malley  
Chairman  
Delta Master Executive Council  
Air Line Pilots Association, Int'l