

FROM THE CHAIRMAN

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January 1, 2013

Dear Fellow Pilot,

Each new year is an occasion both to reflect on the past and plan for the future. This New Year's Day I also begin my term as your MEC Chairman. As such, I'll offer a few thoughts, an introduction, and a promise in the first of what will be regular communications to you. Your MEC is committed to building on success by seeking opportunities to improve. I will be an agent for that positive change. We are equally committed to maintaining proven strategies, such as the engagement and business-like approach that have seen the Delta pilots succeed where others fail. Those strategies are now being adopted throughout our profession, but we do not intend to rest.

There will be small but important changes in the execution of the MEC's business from day one, all of which are focused on improving our union. More will follow. We will continually evaluate our operation to ensure we are highly efficient, increasingly effective, and responsive to your input.

After my election in November, I began forming a team built on the talent and experience of the Delta pilots. Some volunteers will remain. I will also bring in new faces to take advantage of fresh ideas and perspectives. This will allow the next generation to build the experience and relationships essential to our future success.

We all owe a debt of gratitude to the volunteers who are headed back to the line. When you recognize these stalwarts, please join me in thanking them for their sacrifices and a job well done.

I learned to fly in the Air Force and came to Delta in 1988. I am a 737 captain based in Atlanta. You will see me and my team flying the line; you will also see your local representatives in the lounges and crew rooms regularly. Let us know what's on your mind and how we're doing. This is our union.

We cannot know what opportunities and challenges the year will bring, only that some will certainly arise. I can promise you this, however: the Delta pilots will be prepared to meet them head on. We will defend our contract and capitalize on every opportunity to improve it. We will engage with every entity affecting our profession and lives – and the Delta pilots' interests will always be our top priority.

Measure our effectiveness against the MEC's mission statement: "To improve the pay, working conditions, retirement, benefits and job security of the Delta pilots; to always be mindful of safety and security." You will be the judge of our success.

Thank you for the opportunity to serve. I wish you all the best in the New Year.

Fraternally,

A handwritten signature in black ink, appearing to read 'Kingsley Roberts', with a stylized flourish at the end.

Captain Kingsley Roberts
Delta MEC Chairman